

Support, Warranty and Regulatory Guide

North America

English 800 ASK 4WDC
(800 275 4932)
Español +31 88 006 2100

South America

Chile 1230 020 5871
Colombia 009 800-83247788
Venezuela 0800 100 2855
Peru 0800-54003
Uruguay 00 413 598 3787
Argentina 0800 4440839
Chile 0800 8917630

Free (toll free where available)

00800 ASK4 WDEU
(00800 2754 9338)

Pacific +86 21 2603 7560

Japan 0800 111 1977
0120 934 453

Australia 1800 429 861
0011 800 2275 4932

New Zealand 0508 555 639
00 800 2275 4932

Russia 8 10 8002 335 5011

China 400827663
4008270929

Western Digital® Internal SSD—User Instructions
3-year Limited Warranty
P003-000074-8801



The instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the device does cause such interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the device and receiver.
 - Connect the device into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the device.

Regulatory Compliance

Canada ICES-003 (B) / NMB-003 (B) Statement
Cet appareil numérique de la classe B est conforme à la norme NMB-003 (B) du Canada. This device complies with Canadian ICES-003 (B).

Safety Compliance

Approved for US and Canada, CAN/CSA-C22.2 No. 42368-1-14, UL 62368-1; Safety of Information Technology Equipment. For use only with a U.S. AC power source.

Approuvé pour les États-Unis et le Canada, CAN/CSA-C22.2 No. 42368-1-14, UL 62368-1; Sécurité d'équipement de technologie de l'information.

Handling Precautions

Western Digital products are precision instruments and must be handled with care during unpacking and installation. Rough handling, shock, or vibration can damage drives. Always observe the following precautions when unpacking and installing your external storage product:

- Do not drop or jolt the drive.
- Do not move the drive during activity.

CE Compliance for Europe

Hereby, Western Digital declares compliance of this equipment to the applicable Council Directives of the European Union, including the EMC Directive (2014/53/EU), the Low Voltage Directive (2014/35/EU) and the RoHS Directive (2011/65/EU), as amended by Directive (EU) 2015/863. To receive a copy of the full text of the EU declaration of conformity for this product, please submit a request at: <https://support.wdc.com/support/case.asp>.



Americas: Western Digital Technologies, Inc.

5601 Great Oaks Parkway
San Jose, California 95119, U.S.A.
E-mail: support@wd.com

Europe: Western Digital
PO Box 13379, Swords, Co Dublin, Ireland

United Kingdom: Western Digital (UK) Limited
PO Box 471, Leatherhead, KT22 2LU, UK

Warranty Information (All Regions Except Australia/New Zealand)

Obtaining Service

WD values your business and always attempts to provide you the best of service. If this Product requires maintenance, either contact the dealer from whom you originally purchased the Product or visit our product support Web site at <http://support.wd.com> for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided on your return paperwork. Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via <http://support.wd.com>. WD shall have no liability for lost data regardless of the cause, recovery of lost data, or data contained in any Product placed in its possession.

Limited Warranty

WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specification therefor. The term of your limited warranty depends on the country in which your Product was purchased. The term of your limited warranty is for 3 years in the North, South and Central America region, 3 years in the Europe, the Middle East and Africa region, and 3 years in the Asia Pacific region, unless otherwise required by law. The term of your limited warranty period shall commence on the purchase date appearing on your purchase receipt. For any WD-brand Solid State Drive (SSD) product ("SSD Product"), the warranty period expires at the end of the earlier of: (a) the stated time period for the SSD Product identified above or (b) the point at which your use of the SSD Product exceeds the stated endurance limit, as identified in the specifications for the SSD Product. Please note, it is possible for a SSD Product to be used under conditions which cause the media to wear out (and the warranty to expire) prior to the expiration of the stated time period in the warranty period, as specified in the applicable endurance specification. WD may at its discretion make extended warranties available for purchase. WD shall have no liability for any Product returned if WD determines that the Product was stolen from WD or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD received the Product, or c) is attributable to accident, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, including the mounting frame, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at <http://support.wd.com>), accident or mishandling while in the possession of someone other than WD. Subject to the limitations specified above, your sole and exclusive warranty shall be, during the period of warranty specified above and at WD's option, the repair or replacement of the Product with an equivalent or better Product. The foregoing warranty of WD shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer.

The foregoing limited warranty is WD's sole warranty and is applicable only to products sold as new. The remedies provided herein are in lieu of a) any and all other remedies and warranties, whether expressed, implied or statutory, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose, and b) any and all obligations and liabilities of WD for damages including, but not limited to incidental, consequential, or special damages, or any financial loss, lost profits or expenses, or lost data arising out of or in connection with the purchase, use, or performance of the Product, even if WD has been advised of the possibility of such damages. In the United States, some states do not allow exclusion or limitations of incidental or consequential damages, so the limitations above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Australia/New Zealand

Nothing in this warranty modifies or excludes your legal rights under the Australian Competition and Consumer Act or the New Zealand Consumer Guarantees Act. This warranty identifies WD's preferred approach to resolving warranty claims which is likely to be quick and simple for all parties.

No other warranties either express or implied by law, including but not limited to those contained in the Sale of Goods Act, are made with respect to the Product, if you purchased your Product in New Zealand for the purposes of a business, you acknowledge and agree that the New Zealand Consumer Guarantees Act does not apply.

In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure. What constitutes a major failure is set out in the Australian Consumer Law.

Warranty

WD warrants that the Product, in the course of its normal use, will for the term defined below, be free from defects in material and workmanship and will conform to WD's specifications. The term of your warranty is 3 years in Australia and New Zealand, unless otherwise required by law. The term of your warranty period shall commence on the purchase date appearing on your purchase receipt from an authorized distributor or authorized reseller.

IMPORTANT! Save This Information

A soft copy (PDF) of the User Manual is available on our website at <http://products.wd.com/docs>, and may also be found pre-loaded on certain products or on the product CD (if supplied). A printed copy may be requested through our tech support site at <http://support.wd.com>. Should you encounter any problem, please give us an opportunity to address it before returning this product.

Most technical support questions can be answered through our knowledge base or e-mail support service at: <http://support.wd.com>.

If the answer is not available or, if you prefer, please contact WD at the best telephone number shown above. Your product includes 30 days of free telephone support during the warranty period. This 30-day period starts on the date of your first telephone contact with WD technical support. E-mail support is free for the entire warranty period and our extensive knowledge base is available 24/7. To help us keep you informed of new features and services, remember to register your product online at <http://register.wd.com>.

BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AGREEMENT

IMPORTANT - PLEASE READ CAREFULLY. YOUR PURCHASE IS SUBJECT TO THE TERMS OF THIS BINDING INDIVIDUAL ARBITRATION AND CLASS ACTION WAIVER AGREEMENT (THIS "AGREEMENT"), AND OTHER TERMS AS APPLICABLE TO PARTICULAR PRODUCTS OR SERVICES. THIS AGREEMENT CONTAINS A BINDING ARBITRATION PROVISION THAT REQUIRES PROMPT RESOLUTION OF DISPUTES ON AN INDIVIDUAL BASIS, LIMITS YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING, LIMITS THE TIME PERIOD WITHIN WHICH YOU MAY BRING A CLAIM AGAINST WDT, AND WAIVES YOUR RIGHT TO PARTICIPATE IN CLASS ACTIONS OR CLASS ARBITRATIONS FOR CERTAIN DISPUTES.

1. DISPUTES, BINDING INDIVIDUAL ARBITRATION, AND WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS

a. Disputes. The terms of this Agreement shall apply to all Disputes between you and Western Digital Technologies, Inc. and its affiliates (collectively, "WDT"). For the purposes of this Agreement and subject to the exceptions set forth in this Section 1.a, "Dispute" means any dispute, claim, controversy, or action between you and WDT arising out of or relating to the Software, Devices, this Agreement, or your relationship with WDT, under any legal theory, including without limitation contract, warranty, misrepresentation, fraud, tort, intentional tort, statute, regulation, ordinance, or any other legal or equitable basis, and shall be interpreted to be given the broadest meaning allowable under law. YOU AND WDT AGREE THAT "DISPUTE" AS DEFINED IN THIS AGREEMENT SHALL NOT INCLUDE ANY CLAIM OR CAUSE OF ACTION BY YOU OR WDT RELATING TO THE ENFORCEMENT, INFRINGEMENT, OR VALIDITY OF (i) TRADE SECRETS, (ii) PATENTS, (iii) COPYRIGHTS, OR (iv) TRADEMARKS. NOTWITHSTANDING SECTION 1.g, YOU AGREE THAT A COURT, NOT THE ARBITRATOR, MAY DECIDE IF A CLAIM FALLS WITHIN ONE OF THESE FOUR EXCEPTIONS.

b. Dispute Notice; Informal Resolution. In the event of a Dispute, you or WDT must first send to the other party a notice of the Dispute that shall include a written statement that sets forth the name, address, and contact information of the party giving it, the facts giving rise to the Dispute, and the relief requested (the "Dispute Notice"). You and WDT agree to try for sixty (60) days after the Dispute Notice is received to resolve any Dispute informally. The Dispute Notice to WDT must be addressed to: Western Digital Technologies, Inc., ATTN: Legal Department, 5601 Great Oaks Parkway, San Jose, CA 95119, U.S.A. (the "WDT Notice Address"). The Dispute Notice to you will be sent by certified mail to the most recent address WDT has on file or otherwise in our records for you.

c. Binding Arbitration. You and WDT agree that, failing informal resolution, any Disputes shall be resolved by binding individual arbitration pursuant to the terms set forth in this Agreement. ARBITRATION MEANS THAT YOU WAIVE YOUR RIGHT TO A JUDGE OR JURY IN A COURT PROCEEDING AND YOUR GROUNDS FOR APPEAL ARE LIMITED. The arbitrator may award you the same damages as a court sitting in proper jurisdiction could, and may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. In some instances, the costs of arbitration may exceed the costs of litigation and the right to discovery may be more limited in arbitration than in court. The decision of the arbitrator shall be final and binding and may be entered as a judgment enforceable by any court with jurisdiction over the parties. You and WDT agree that this Agreement shall survive termination of this Agreement.

d. Small Claims Court. Notwithstanding the foregoing, either party may bring an individual action in small claims court if the action is within that court's jurisdiction and is pending only in that court.

e. TIME LIMITATION TO HELP RESOLVE ANY ISSUES BETWEEN THE PARTIES PROMPTLY AND DIRECTLY, YOU AND WDT AGREE THAT ANY ARBITRATION OR SMALL CLAIMS COURT PROCEEDING REGARDING A DISPUTE UNDER THIS AGREEMENT MUST BE INITIATED WITHIN ONE YEAR AFTER THE DISPUTE FIRST AROSE; OTHERWISE THE DISPUTE IS PERMANENTLY BARRED.

f. WAIVER OF CLASS ACTIONS AND CLASS ARBITRATIONS. YOU AND WDT AGREE THAT EACH PARTY MAY BRING DISPUTES AGAINST THE OTHER PARTY ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING, INCLUDING WITHOUT LIMITATION FEDERAL OR STATE CLASS ACTIONS, OR CLASS ARBITRATIONS. ACCORDINGLY, UNDER THE ARBITRATION PROCEDURES OUTLINED IN THIS SECTION, AN ARBITRATOR SHALL NOT COMBINE OR CONSOLIDATE MORE THAN ONE PARTY'S CLAIMS WITHOUT THE WRITTEN CONSENT OF ALL AFFECTED PARTIES TO AN ARBITRATION PROCEEDING.

interpretation and enforcement of this Section 1 shall be governed by the Federal Arbitration Act (9 U.S.C. § 1 et seq.). If a party elects to commence arbitration, the arbitration shall be governed by the rules of JAMS that are in effect at the time the arbitration is initiated (the "JAMS Rules"), available at <https://www.jamsadr.com> or by calling 1-800-352-5267, and the terms set forth in this Agreement. If there is a conflict between the JAMS Rules and the terms set forth in this Agreement, the terms set forth in this Agreement shall govern. All Disputes shall be resolved by a single neutral arbitrator, and both parties shall have a reasonable opportunity to participate in the selection of the arbitrator. The arbitrator is bound by the terms of this Agreement. The arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve all Disputes arising out of or relating to the interpretation, applicability, scope, enforceability, or formation of this Agreement, including without limitation any claim that all or any part of this Agreement is void or voidable, except as provided for in Section 1a. You may choose to engage in arbitration hearings by telephone. Arbitration hearings not conducted by telephone shall take place in a location reasonably accessible from your primary residence, or in Santa Clara County, California, U.S.A., at your option.

h. Initiation of Arbitration Proceeding. Instructions for how to initiate an arbitration are available from JAMS at <https://www.jamsadr.com>. To initiate an arbitration, you or WDT must: (i) Write a Demand for Arbitration that includes a description of the Dispute and the amount of damages sought to be recovered. You can find a copy of a Demand for Arbitration at <https://www.jamsadr.com> ("Demand for Arbitration"); (ii) Send two copies of the Demand for Arbitration, plus the appropriate filing fee, to your local JAMS office or to JAMS, 160 W. Santa Clara Street, Suite 1600, San Jose, CA 95113, U.S.A.; and (iii) Send one copy of the Demand for Arbitration to the other party at the same address as the Dispute Notice, or as otherwise agreed to by the parties.

i. Hearing Format. In all hearing formats, the arbitrator shall issue a written decision that explains the essential findings and conclusions on which an award, if any, is based. During the arbitration, the amount of any settlement offer made by WDT or you shall not be disclosed to the arbitrator until after the arbitrator determines the amount, if any, to which you or WDT is entitled. The discovery or exchange of non-privileged information relevant to the Dispute may be allowed during the arbitration. The parties shall maintain the confidentiality of the arbitration proceeding and the award, including the hearing, except as may be necessary to prepare for or conduct the arbitration hearing on the merits, or except as may be necessary in connection with a court application for a preliminary remedy, a judicial challenge to an award or its enforcement, or unless otherwise required by law or judicial decision.

j. Arbitration Fees. WDT shall pay, or (if applicable) reimburse you for, all JAMS filing, administration, and arbitrator fees for any arbitration commenced (by you or WDT) pursuant to the terms of this Agreement.

k. Award in Your Favor. For Disputes in which you or WDT seeks \$75,000 USD or less in damages exclusive of attorney's fees and costs, if the arbitrator's decision results in an award to you of an amount greater than WDT's last written offer to settle the Dispute, if any, WDT will: (i) pay you \$1,000 USD or the amount of the award, whichever is greater; (ii) pay you twice the amount of your reasonable attorney's fees, if any; and (iii) reimburse you for any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing the Dispute in arbitration. Except as agreed upon by you and WDT in writing, the arbitrator shall determine the amount of fees, costs, and expenses to be paid by WDT pursuant to this Section 1k.

l. Attorney's Fees. WDT will not seek its attorney's fees and expenses for any arbitration commenced involving a Dispute under this Agreement. Your right to attorney's fees and expenses under Section 1k above does not limit your rights to attorney's fees and expenses under applicable law, notwithstanding the foregoing, you agree not to seek and the arbitrator may not award duplicative awards of attorney's fees and expenses.

m. Opt-out. You may elect to opt-out (exclude yourself) from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement by sending a written letter to the WDT Notice Address within thirty (30) days of your acceptance of this Agreement that specifies: (i) your name, (ii) your mailing address, and (iii) your request to be excluded from the final, binding individual arbitration procedure and waiver of class and representative proceedings specified in this Agreement. If you opt-out consistent with the procedure set forth above, all other terms shall continue to apply, including without limitation the requirement to provide a Dispute Notice prior to litigation.

n. Severability. If any provision in this Agreement is found to be unenforceable, that provision shall be severed with the other terms of this Agreement remaining in full force and effect. The foregoing shall not apply to the prohibition against class or representative actions as provided in Section 1f; if Section 1f is found to be unenforceable, the entire Section 1 (but only Section 1) shall be null and void.

Regulatory Compliance

FCC CLASS B INFORMATION

NOTE: This device has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with

use of the SSD Product exceeds the stated endurance limit as identified in the specifications for the SSD Product. Please note, it is possible for an SSD Product to be used under conditions which cause the media to wear out (and the warranty to expire) prior to the expiration of the stated time period in the warranty period, as specified in the applicable endurance specification. Proof of purchase shall be required to be eligible for this warranty and to establish the commencement date of this warranty. Warranty service will not be provided unless the Product is returned to an authorized distributor, authorized reseller or regional WD return center where the Product was first shipped by WD. WD may at its discretion make extended warranties available for purchase. WD shall have no liability for any Product returned if WD determines that the Product was (i) not purchased from an authorized distributor or authorized reseller, (ii) not used in accordance with WD specifications and instructions, (iii) not used for its intended function, or (iv) stolen from WD, or that the asserted defect a) is not present, b) cannot reasonably be rectified because of damage occurring before WD receives the Product, or c) is attributable to misuse, improper installation, alteration (including removing or obliterating labels and opening or removing external enclosures, including the mounting frame, unless the product is on the list of limited user-serviceable products and the specific alteration is within the scope of the applicable instructions, as found at <http://support.wd.com>), accident or mishandling while in the possession of someone other than WD.

PRODUCTS ARE COMPLEX AND FRAGILE ITEMS THAT MAY OCCASIONALLY FAIL DUE TO (A) EXTERNAL CAUSES, INCLUDING WITHOUT LIMITATION, MISHANDLING, EXPOSURE TO HEAT, COLD, AND HUMIDITY, AND POWER FAILURES, OR (B) INTERNAL FAILURES. SUCH FAILURES CAN RESULT IN THE LOSS, CORRUPTION, DELETION OR ALTERATION OF DATA. NOTE THAT YOU SHALL BE RESPONSIBLE FOR THE LOSS, CORRUPTION, DELETION OR ALTERATION OF DATA HOWSOEVER CAUSED, AND FOR BACKING UP AND PROTECTING DATA AGAINST LOSS, CORRUPTION, DELETION OR ALTERATION. YOU AGREE TO CONTINUALLY BACK UP ALL DATA ON THE PRODUCT, AND TO COMPLETE A BACKUP PRIOR TO SEEKING ANY GENERAL SERVICE AND TECHNICAL SUPPORT FROM WD.

In Australia, if the Product is not of a kind ordinarily accepted for personal, domestic or household use or consumption, provided it is fair and reasonable to do so, WD limits its liability to replacement of the Product or supply of equivalent or better Product. This warranty shall extend to repaired or replaced Products for the balance of the applicable period of the original warranty or ninety (90) days from the date of shipment of a repaired or replaced Product, whichever is longer. This warranty is WD's sole manufacturer's warranty and is applicable only to Products sold as new.

Obtaining Service

WD values your business and always attempts to provide you the very best of service. Should you encounter any problem, please give us an opportunity to address it before returning this Product. Most technical support questions can be answered through our knowledge base or e-mail support service at <http://support.wd.com>. If the answer is not available or, if you prefer, please contact WD at the applicable telephone number shown in the front of this document.

If you wish to make a claim, you should initially contact the dealer from whom you originally purchased the Product. If you are unable to contact the dealer from whom you originally purchased the Product, please visit our product support Web site at <http://support.wd.com> for information on how to obtain service or a Return Material Authorization (RMA). If it is determined that the Product may be defective, you will be given an RMA number and instructions for Product return. An unauthorized return (i.e., one for which an RMA number has not been issued) will be returned to you at your expense. Authorized returns must be shipped in an approved shipping container, prepaid and insured, to the address provided with your RMA number. If following receipt of a qualifying claim under this warranty, WD or the dealer from whom you originally purchased the Product determines that your claim is valid, WD or such dealer shall, at its discretion, either repair or replace the Product with an equivalent or better Product or refund the cost of the Product to you. You are responsible for any expenses associated with a claim under this warranty. The benefits provided to you under this warranty are in addition to other rights and remedies available to you under the Australian Competition and Consumer Act or the New Zealand Consumer Guarantees Act. Your original box and packaging materials should be kept for storing or shipping your WD product. To conclusively establish the period of warranty, check the warranty expiration (serial number required) via <http://support.wd.com>.

Alle Regionen außer Australien/Neuseeland

WICHTIG! Bewahren Sie diese Informationen gut auf! Dieses Laufwerk ist für die professionelle Installation bestimmt. Die Hardware, Software und Anweisungen, die üblicherweise mit Kits für interne Laufwerke mitgeliefert werden, sind hier nicht enthalten. WD empfielt nachdrücklich, mit diesem Laufwerk sowie Ihrem Notebook zum Fachmann bzw. zu einem qualifizierten Service-Techniker zu gehen, der Ihnen bei der Festplattenaktualisierung hilft. Wenn Sie selbst ein qualifiziertes Service-Techniker sind und Informationen zur Installation dieses Produkts benötigen, durchsuchen Sie unsere Knowledge-Datenbank auf <http://support.wd.com>.

Während des auf Ihr WD-Produkt zutreffenden Garantiezeitraums erhalten Sie 30 Tage lang gratis technischen Support. Der 30-Tage-Zeitraum beginnt am Tag Ihres ersten Telefonkontakts mit dem technischen Support von WD. Denken Sie daran, sich online unter <http://register.wd.com> zu registrieren, damit wir Sie über neue Features und Dienste auf dem Laufenden halten können.

Garantieinformationen

Inanspruchnahme des Service

WD schätzt Sie als Kunden und ist immer bemüht, Ihnen den bestmöglichen Service zu bieten. Wenn dieses Produkt gewartet werden muss, wenden Sie sich entweder an den Händler, bei dem Sie das Produkt ursprünglich erworben haben, oder besuchen Sie unsere Website für Produktsupport unter <http://support.wd.com>. Hier finden Sie Informationen zur Inanspruchnahme unseres Service und wie eine RMA (Waren-Rücksendeberechtigung) angefordert werden kann. Wird festgestellt, dass das Produkt defekt ist, erhalten Sie eine RMA-Nummer sowie Anweisungen zur Rücksendung des Produkts. Eine nicht autorisierte Rücksendung, (d. h. eine Sendung, für die keine RMA-Nummer erteilt wurde) wird zu Ihren Lasten an Sie zurückgeschickt. Autorisierte Rücksendungen sind im Voraus zu bezahlen, entsprechend zu versichern und in einer zulässigen Versandverpackung an die auf Ihren Rücksendunterlagen angegebene Adresse zu richten. Der Originalkarton und das entsprechende Verpackungsmaterial sollten zur Lagerung und zum Versand Ihres WD-Produkts stets aufbewahrt werden. Um festzustellen, ob Ihre Garantie noch gültig ist, prüfen Sie die verbleibende Garantiedauer für das Produkt (Seriennummer erforderlich) unter <http://support.wd.com>. WD haftet weder für den Verlust von Daten, unabhängig von der Ursache, noch deren Wiederherstellung oder für Daten, die auf Produkten gespeichert sind, die sich im Besitz von WD befinden.

Beschränkte Garantie

WD garantiert, dass das Produkt bei normaler Verwendung für den unten angegebenen Zeitraum frei von Material- und Verarbeitungsfehlern ist und den diesbezüglichen Spezifikationen von WD entspricht. Die Gültigkeit der beschränkten Garantie ist abhängig von dem Land, in dem Sie das Produkt erworben haben. Sofern nicht gesetzlich anderweitig geregelt, gilt die beschränkte Garantie in der Region Nord- und Zentralamerika 3 Jahre, in der Region Europa, Naher Osten und Afrika 3 Jahre und in der Region Asien/pazifischer Raum 3 Jahre. Die Gültigkeit der beschränkten Garantie beginnt ab dem auf der Quittung angegebenen Kaufdatum. WD ist berechtigt, nach eigenem Ermessen erweiterte Garantieleistungen zum Kauf anzubieten. WD übernimmt keine Haftung für das zurückgesendete Produkt, wenn WD feststellt, dass das Produkt von WD gestohlen wurde oder dass der angegebene Schaden a) nicht besteht, b) nicht behoben werden kann, da das Gerät beschädigt wurde, bevor es in den Besitz von WD gelangt ist, oder c) während es sich nicht im Besitz von WD befand, verursacht wurde durch Missbrauch, unsachgemäße Installation, Änderungen (unter anderem Entfernen oder Zerstören von Etiketten und Öffnen oder Entfernen von Gehäusen, es sei denn, das Produkt ist auf der Liste von benutzerwärtbaren Produkten verzeichnet und die spezifische Änderung liegt innerhalb der Bereiche der anwendbaren Anweisungen wie unter <http://support.wd.com> beschrieben), einen Unfall oder falsche Handhabung. Unter Beachtung der oben genannten Einschränkungen ist Ihr einziger und ausschließlicher Anspruch während der Dauer der genannten eingeschränkten Garantie und nach Ermessen von WD eine Reparatur oder ein Umtausch des defekten Produkts durch ein gleichwertiges oder besseres Produkt. Für reparierte oder umgetauschte Produkte gilt entweder die Restlaufzeit der ursprünglichen Produktgarantie oder eine Garantiezeit von neunzig (90) Tagen. Es gilt die längere dieser beiden Fristen.

Die beschriebene, beschränkte Garantie ist die einzige Garantieleistung von WD und gilt ausschließlich für als neu verkaufte Produkte. Die hier genannten Leistungen werden erbracht an Stelle von a) jeglichen anderen Garantieleistungen, ob ausdrücklich, impliziert oder gesetzlich festgelegt, einschließlich aber nicht beschränkt auf jegliche implizierte Zusicherung der allgemeinen oder erforderlichen Gebrauchstauglichkeit und b) jeglichen Verpflichtungen und Haftung seitens WD für Schäden einschließlich aber nicht beschränkt auf Neben-, Folge- oder spezielle Schäden bzw. finanzielle Verluste, Profitverlust oder Ausgaben sowie Datenverlust, die

in Verbindung mit dem Kauf, dem Einsatz oder der Leistung des Produkts stehen, auch wenn WD auf die Möglichkeit solcher Schäden aufmerksam gemacht wurde.

Vorsichtsmaßnahmen beim Umgang mit dem Gerät

Western Digital-Produkte sind Präzisionsgeräte, die mit der entsprechenden Sorgfalt und Vorsicht ausgepackt und installiert werden müssen. Laufwerke können durch grobe Handhabung, Schock oder Vibration beschädigt werden. Befolgen Sie beim Auspacken und Installieren Ihres externen Speicherproduktes immer die folgenden Vorsichtsmaßnahmen:

- Lassen Sie das Laufwerk nicht fallen oder anstoßen.
- Bewegen Sie das Laufwerk nicht, wenn es aktiv ist.

Geprüfte Sicherheit

Maschinenrichtlinien-Verordnung 3. GP5GV: Der höchste Schalldruckpegel beträgt 70 dB(A) oder weniger gemäß EN ISO 7779, falls nicht anders gekennzeichnet oder spezifiziert.

CE-Konformität für Europa

Hiermit erklärt Western Digital die Konformität dieses Geräts mit den geltenden Richtlinien des Rats der Europäischen Union, einschließlich der Richtlinie 2014/53/EU zur elektromagnetischen Verträglichkeit, der Niederspannungsrichtlinie (2014/35/EU) und der Richtlinie 2011/65/EU zur Beschränkung der Verwendung von gefährlichen Stoffen sowie der Abänderung durch die Richtlinie (EU) 2015/863. Um eine Kopie des vollständigen Textes der EU-Konformitätserklärung für dieses Produkt zu erhalten, wenden Sie sich bitte an: <https://support.wd.com/support/case.aspx>.